Bank Youth Worker Job Description

About Springbank Community Group CiC

Springbank Community Group CiC is a non-profit organisation based in Cheltenham, Gloucestershire. We are passionate about reducing social isolation, tackling digital poverty, and increasing access to services through inclusive, community-led initiatives. Our projects include a food pantry, youth work, community events, and adult learning – all rooted in empowerment, sustainability, and belonging.

About the Role

The Sessional Youth Worker will play a key role in supporting the delivery of high-quality, inclusive youth provision across Springbank Community Group's youth work settings. You will engage young people through positive activities, build trusted relationships, and contribute to creating safe, empowering environments for personal and social development.

Location: Various sites across Cheltenham and Tewkesbury

Hours: Casual (as and when required – evenings and weekends)

Salary: £12.21 per hour

Contract: 6-month initial contract, with potential to extend to 2 years

following successful review

Line Manager: Mollie Ro<mark>okematth</mark>ews-G<mark>alpin (You</mark>th and Support Manager)

Start Date: Ongoing

Key Responsibilities

Youth Engagement

- Build positive, professional relationships with young people aged 8-25
- Promote inclusion, respect, and active participation in all sessions
- Respond to the needs and interests of young people through conversation, activities and informal education

Session Delivery

- Support the planning and facilitation of youth club sessions, workshops, trips, and outreach activities
- Lead on small group activities, games, and discussions, tailored to young people's interests
- Help maintain safe environments through positive behaviour management and appropriate boundaries

Safeguarding and Wellbeing

- Safeguard the welfare of young people in line with Springbank's policies and procedures
- Identify and respond to safeguarding or welfare concerns, recording and reporting appropriately
- Promote mental health, resilience, and self-esteem through supportive conversations

Teamwork and Development

- Work collaboratively with the youth work team, volunteers, and external partners
- Reflect on your practice and contribute to team reviews and development
- Attend training and supervision sessions as required

Person Specification

<u>Essential</u>	<u>Desirable</u>
Experience working or volunteering	Youth work qualification (e.g. Level 2
with young people	or above)
 Ability to engage, motivate, and build 	 Experience supporting neurodiverse
rapport	young people
 Understanding of safeguarding and 	 Awareness of local youth provision in
professional boundaries	Cheltenham & Churchdown
Reliable, flexible, and able to work	 Experience delivering creative, sport
evenings/weekends	or wellbeing activities
Strong communication and teamwork	
skills	
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What We Offer

- Access to team training and reflective practice sessions
- Supportive working environment with progression opportunities
- 20% discount in our on-site community café while working
- Flexible working to accommodate other commitments

